

# FREQUENTLY ASKED QUESTIONS

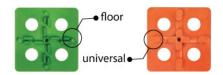
# Q. What is the difference between 2mm and 3mm spacing plates?

A. The width of the plate's spacing device which creates the gap between tiles, or the grouting space, is what determines if it is 3mm or 2mm.



#### Q. What is the difference between floor spacing plates and universal spacing plates?

A. The plate's spacing device, which creates the gap between tiles, is what determines if it is a floor or a universal spacing plate. The floor spacing plate is designed exclusively for use on floors. The universal spacing plate can be used on both floors and walls. The universal spacing plate's spacing device is solid and not flexible. When used on a vertical surface, like a wall, it keeps its spacing gap. The floor spacing plate has a patented blade device and is designed to flex and accommodate structural movement. This flexibility is great for floors that may move, but the floor spacing plate's spacing device is not designed to withstand gravity and the weight of a tile when used on a wall.



# Q. Will the screw pierce my waterproof membranes?

A. No, the screw will not pierce your water proof membranes. The base of all of the spacing plates are solid, and in addition the bottom of the screw is flat.

#### Q. What are the advantages of using the Tile Leveller?

A. It is quick and easy to use, provides an accurate smooth finish and has been proven to decrease installation time.

# Q. Can the Spindle be reused?

A. Yes, the spindle is reusable and recyclable.

#### Q. Does the Tile Leveller eliminate lippage

A. The Tile Leveller will eliminate any lippage under circumstances where the floor or wall coverage area is reasonably level.

#### Q. How much faster is the tile levelling process using the ATR system?

A. Feedback from installers in large and confined areas say it has increased their productivity in their metre laying time by 20-35%.

#### Q. Can the Tile Leveller be used with any tile?

A. The Tile Leveller is designed to work with any size tile with a thickness of between 6mm and 18mm.

# Q. What type of tile can the Tile Leveller be used on?

A. The Tile Leveller will work with ceramic, porcelain, marble, onyx, granite and most composites.

#### Q. Can the Tile Leveller be used on walls?

A. Yes, the Tile Leveller can be used on walls.

#### Q. What is the learning curve using the Tile Leveller?

A. It is a very simple procedure which only takes minutes to learn.

# Q. What size trowel is recommended?

A. We recommend a 12mm trowel especially for thicker tiles or at a minimum a 10mm trowel for any size tile down to a thickness of 6mm.

# Q. Can a cordless drill be used to install and remove the spindle?

A. Yes, we recommend using a cordless drill with voltage no greater than 10.8 volts, its clutch mechanism set to low to prevent any over tightening and a 10mm double hexagon metric socket. An ATR socket bit could also be used. The ATR socket bits are designed to securely fit the ATR spindle.

